



Interim Results, August 2013

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Highlights



- Earnings improve significantly with NPAT of \$0.7m, ahead of guidance – up \$2.2m on the previous corresponding period, reflecting good progress across all divisions.
- Strong results from the UK business with profit contribution up 35%.
- Heads of Terms signed with a large UK retailer opening up a partnership opportunity with significant potential – a new rental product in a new category will be trialled in October.
- Solid progress on new payment plan product, *Fido*, with \$6.1m of new originations in H113.
- Key partnerships extended to the medium term: Dixons to 2017 and JB Hi-Fi to late 2015.
- Key agreements secured which are expected to build rental volumes in Australia – in H213 a version of *Infinity* will launch in JB Hi-Fi stores and a new distribution deal with Kogan will go live.
- Operating expenses down 15% on H112, including a 30% reduction in corporate overheads.
- Available cash assets of \$5.4m at 30 June, no corporate debt and a renewed corporate facility.
- Outlook reaffirmed with both positive profit trajectory and volume growth expected to continue in each six month period through H213 and 2014.

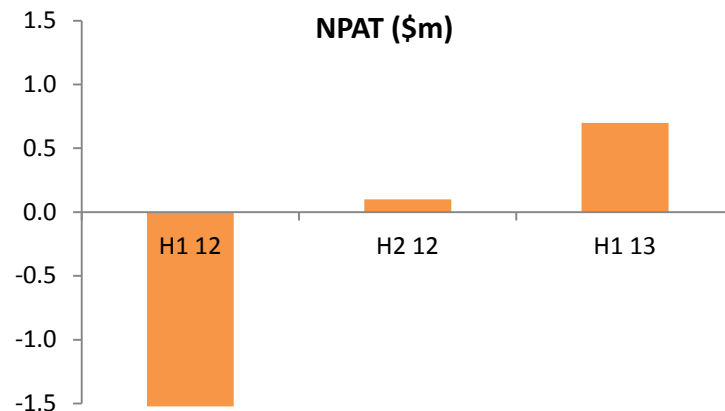


Financial Performance

Financial Performance



- NPAT of \$0.7m is up \$2.2m on H112 and ahead of guidance
- Continued positive trajectory in the UK with profit up 35%
 - New business volumes up 23% with good take-up of *Infinity*
 - Promising first six months from new *ThinkSmart Business Leasing* (“TBL”) product with volumes of \$1.1m
 - UK earnings translated at an average rate of \$1.53 : £1.00
- Australian business recorded a turnaround of \$0.8m from H112 to post a loss of \$0.9m; this reflects good progress following the loss of \$4.3m in FY12
 - Solid progress from new *Fido* product with originations at \$6.1m
 - *RentSmart* sales of \$7.0m were down 28% and below expectations
- Corporate costs of \$2.3m were 30% lower than the prior period
- Positive earnings trajectory is expected to continue throughout H213 and 2014



	H1 12	H1 13	% ¹
Net Operating Revenue (\$)	18.1m	17.5m	-3%
Statutory NPAT (\$)	-1.5m	0.7m	144%
EPS (c)	-1.1	0.4	136%

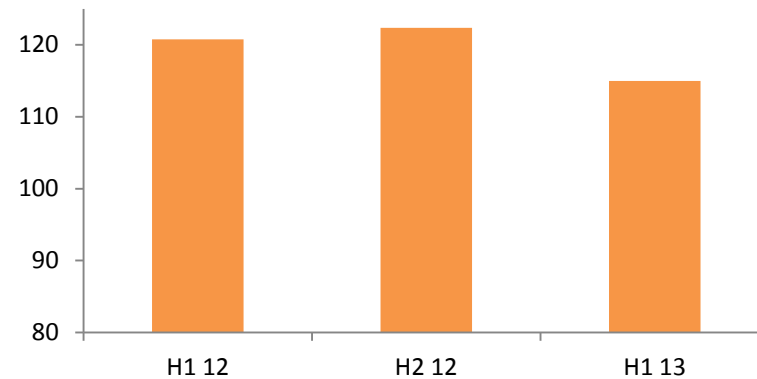
¹ % driven by numbers rounded to nearest thousands

Assets Under Management



- Strong growth in active customer numbers (up 19%) and new originations (up 26%) due to continued growth in the UK and the build of *Fido* volumes in Australia
- Assets Under Management¹ reduced by 2% to \$119m due mainly to the decline in Australian rental volumes
- Broadening of the product mix evident in the material increase in reach
 - Significant repeat business opportunity, particularly from the *Infinity* product in the UK
- ATV up 5% due to reduced price deflation in the Australian electronics sector and the benefit of higher *Fido* volumes (ATV of \$1,630 in H113)

Assets Under Management (\$m)



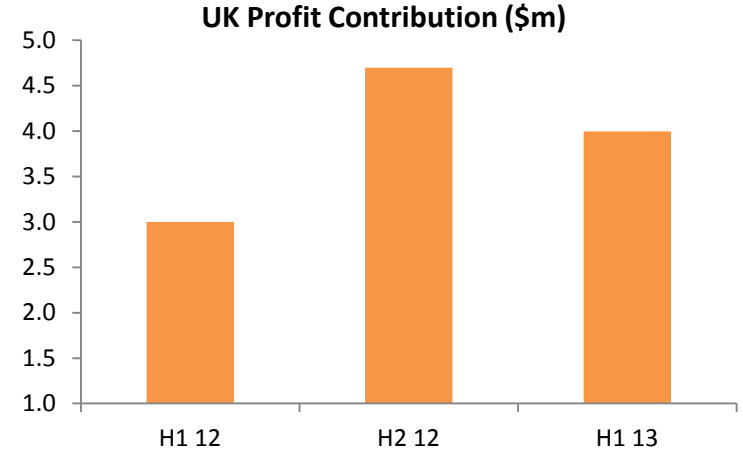
	H1 12	H1 13	%
Assets Under Management ¹ (\$)	120.8m	118.7m	-2%
New Originations (\$)	21.2m	26.8m	26%
Active Customers	88.3k	105.3k	19%
Average Transaction Value (\$)	\$1,080	\$1,132	5%

¹ Assets Under Management represent the total rental and loan receivables in UK and Australia

Strong performance from the UK



- Growth across all key metrics
 - Value of new originations up 23% on H112
 - Profit contribution up 35%
 - Cash generation up 29%
- UK seasonality is heavily weighted towards the Xmas selling period
- *Infinity* product (B2C), up 23%, continues to be the key driver of growth
 - Repeat sales beginning to contribute significantly to *Infinity* sales
 - Volumes continued to benefit from Dixon's improving market share
- Promising six months from new *TBL* product
 - New originations totalled \$1.1m in H113 (\$0.2m in FY12)
 - *TBL* is a B2B rental product which represents an initial and important step to diversify the sources of sales in the UK
- Continuing benefits from scalable model with operating costs reducing by 12% – savings will partially be invested in further improving the *Infinity* customer proposition



(\$)	H1 12	H1 13	% ²
Segment Revenue	8.2m	9.5m	17%
Profit Contribution ¹	3.0m	4.0m	35%
Closing AUM	39.0m	50.7m	30%
New Originations	11.1m	13.6m	23%

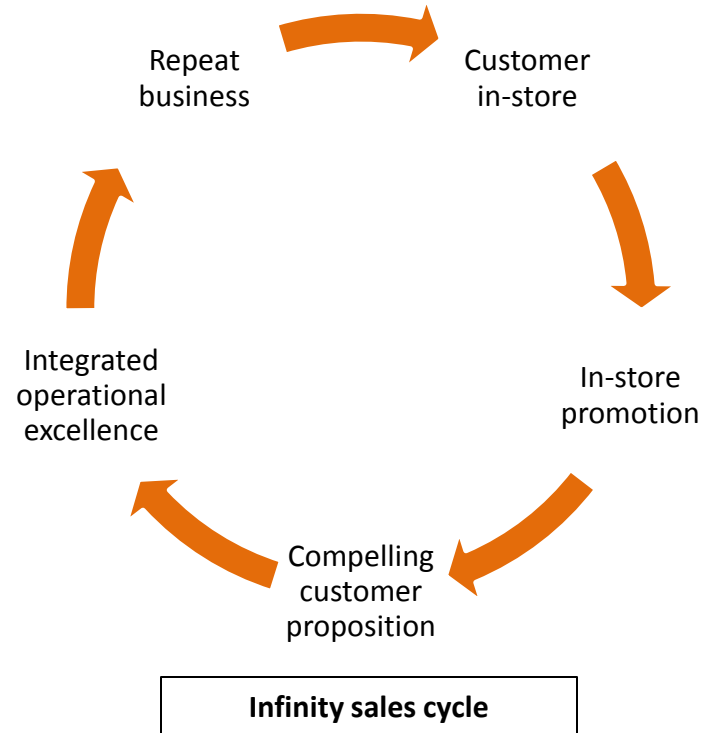
¹ Segment contribution before allocation of corporate overheads

² % driven by numbers rounded to nearest thousands

Continued good momentum from *Infinity*



- Total active *Infinity* customers reached 42,000 at the end of June 13 having more than doubled in 12 months
- Sales from repeat customers continue to build and are expected to comprise around 15% of all *Infinity* sales in H213
 - Current experience is that around 30% of customers sign a repeat transaction at the end of the initial contract term
 - Cash-back offer for repeating customers is an important part of the customer proposition, not least for our retailer partner
- *Infinity* proposition was refreshed in May – this is expected to further increase sales with higher volumes likely to offset a modest margin reduction



Improving result in Australia



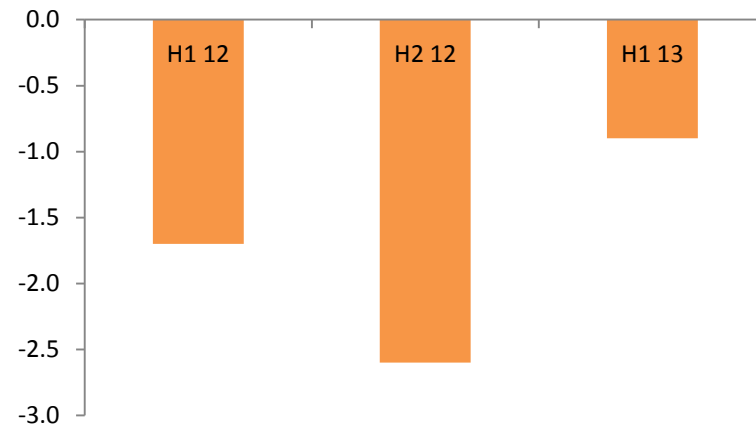
- Important steps to return the Australian business to profit have been made in H113
 - Increased new originations due to a solid performance from *Fido*
 - Operating expenses reduced by \$0.5m (9%)

- Comparison to prior year complicated by the transition to lease accounting which occurred during H112

- *RentSmart* volumes down by 28% on H112 and by 18% on H212 due to lower cost of computers and low attachment rate on tablets
 - More positive outlook for rental with a version of *Infinity* launching in JB Hi-Fi and Kogan offering a rental product from H213

- Improving financial performance is expected to continue due to:
 - Higher volumes, largely due to growth from *Fido*
 - Lower credit losses

Australia Profit Contribution (\$m)



(\$)	H1 12	H1 13	%
Segment Revenue	9.8m	7.9m	-19%
Profit Contribution ¹	-1.7m	-0.9m	47%
Closing AUM	81.8m	68.0m	-17%
New Originations	10.1m	13.2m	31%

¹ Segment contribution before allocation of corporate overheads

Balance sheet



- Balance sheet reflects the transition to securitisation in Australia
 - Lease receivables, before provision for losses, of \$55.5m in respect of *RentSmart*
 - Loan receivables, before provision for losses, of \$6.2m in respect of *Fido*
 - Restricted cash in funding structures of \$10.3m

- Movement in lease receivables, cash and interest bearing liabilities reflects lower *RentSmart* volumes

- Increase in intangible assets is due to the growth in *Infinity* volumes and a higher balance sheet date exchange rate (up 6% from 31 December 2012 to \$1.65 : £1.00)

- Available cash of \$5.4m and no corporate borrowings
 - Corporate borrowings fully repaid in H212
 - Undrawn corporate facilities of \$5.8m

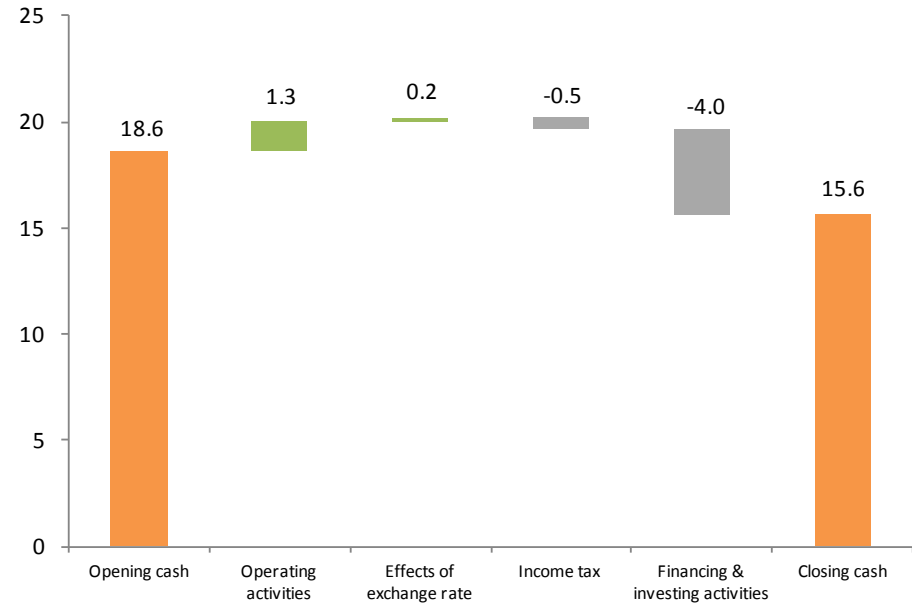
Consolidated Balance Sheet			
(\$000)	30-Jun-13	31-Dec-12	Change %
Cash and Cash Equivalents	15,639	18,568	-16%
Trade and other receivables	2,284	2,803	-19%
Loan & lease receivables	56,114	62,414	-10%
Goodwill and Intangibles	19,276	17,707	9%
Other Assets	14,544	13,453	8%
Total Assets	107,857	114,945	-6%
Trade and other payables	6,668	6,641	0%
Borrowings	0	0	n/a
Other interest bearing liabilities	44,258	54,363	19%
Other liabilities	7,017	5,920	-19%
Total Liabilities	57,943	66,924	13%
Total Equity	49,914	48,021	4%

Cash flow



- Closing cash of \$15.6m includes cash held in funding arrangements of \$10.3m and available cash of \$5.4m
- Operating cash generation of \$1.3m, excluding \$0.5m of income tax payments
- Cash out flow from financing and investing activities is largely a function of a reducing *RentSmart* portfolio with principal repayments exceeding proceeds from note issuance
- Included in financing and investing activities is the transfer of a tranche of assets between the Australian funding arrangements – the effect of this on net assets was negligible as both cash and interest bearing liabilities reduced by \$1.3m
- No dividend declared in respect of H113

Cash Flow Bridge H1 13 (\$m)





Well Placed for Growth

Strategy to build long term value



Strong and growing distribution channels



- Objective is to establish and then nurture relationships with major retailers in both territories
 - Relationships proven by recent renewals – Dixons to 2017 and JB Hi-Fi to 2015
 - Underpinned by some contractual exclusivity and strong goal alignment
 - Expansion of existing products into new categories is on-going – eg: *Fido* on phones in JB Hi-Fi
 - Further potential to launch new products with these key partners – eg: an *Infinity* for tablets in JB Hi-Fi
- Key priority is to acquire new retail partners to expand the distribution of our products
 - New *Fido* retailers across multiple product categories and services
 - Broaden rental partners to take advantage of new players
 - B2B product growth in the UK via broker network (*TBL*)
- New relationship in development with a major UK retailer which has transformational potential for the UK
 - Concept for new B2B product has been agreed in partnership with this retailer
 - Heads of terms have been signed, contract discussions are on-going and funding discussions commenced
 - Product to be trialled in H213 using existing infrastructure and capabilities
 - ASX announcement as and when the contract is executed



Product: Significant potential of *Fido*



The smarter way to pay.
BY THINKSMART

- *Fido* originations of \$6.1m with achievements including:
 - JB Hi-Fi using *Fido* tactically on computers and trialling a permanent offering on telephone handsets
 - Broadening the range of categories, including TeleChoice
- Solid *Fido* volume growth – medium term expectations unchanged with a strong pipeline for retailer acquisitions
 - Additional investment made in new, senior business development executives
 - Resources are now in place to achieve our goals for both the payment plan and rental products in Australia
- *Fido* portfolio continues to deliver across a range of important metrics:
 - Broad and expanding range of categories
 - Excellent loss experience
 - High repeat business potential

Fido: Indicative Return on Investment

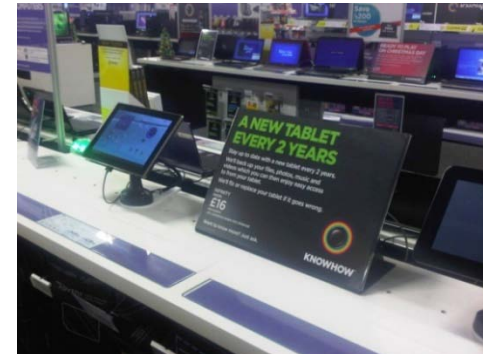
	\$
Funded value	2,000
Average term	18 months
Subordination from ThinkSmart	411
Gross contribution¹	171
Return on Investment	42%

¹ Contribution excludes overhead costs and indirect marketing costs

Product: Rebuilding Australian rental volumes



- Success of *Infinity* in the UK illustrates the potential of rental products when product, retailer and market forces combine
 - Continuing importance as a margin accretive attachment for retailers
 - JB Hi-Fi operating agreement extended to late 2015 in February
- **New product:** a version of *Infinity* will launch in Australia, through JB Hi-Fi, in September
 - *RentSmart* has a low attachment rate on tablets and so the majority of the volume will be incremental
 - Significant potential given the performance of *Infinity* in the UK
- **New partner:** important retailer diversification provided by the new agreement with Kogan
 - Rental product will be offered on multiple categories with Australia's largest online retailer
 - Product is expected to launch in September
- Key areas of focus for rental in Australia in H213 include increasing business development focus on the B2B rental market and promoting our e-sign capability with other online retailers



Processes and efficiency

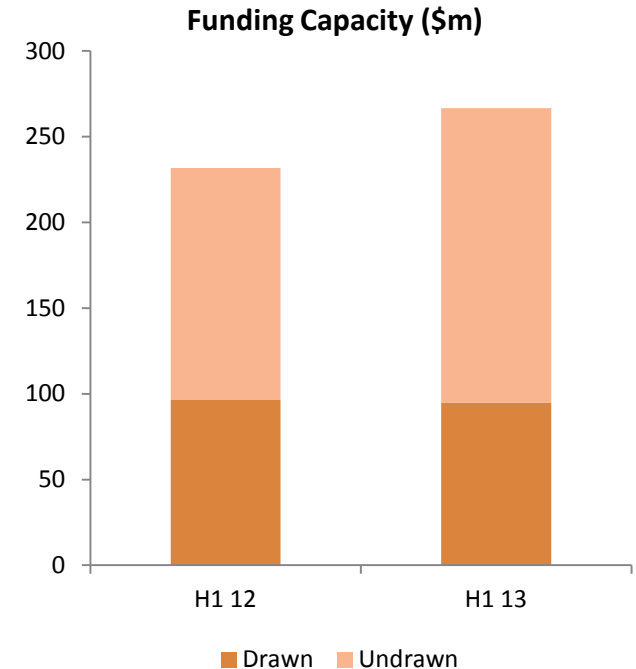


- Patented QuickSmart technology and proprietary SmartCheck system enables credit approval in minutes, enabling high volumes of transactions to be processed quickly, accurately and efficiently
 - SmartCheck and ancillary underwriting systems facilitate the auto assessment of c70% of Australian customers
- E-sign technology now allows us to offer retailers paperless processing at point-of-sale, both online and in-store
 - E-sign provides innovation which will provide operational efficiencies for both the retailer and ThinkSmart
 - Our e-sign technology is market leading in Australia POS finance
- Good progress achieved on costs, with operating expenses across the Group down by \$1.8m (15%) on H113
 - Benefits of the scalable business model evident in the UK's results with operating costs down by 12% despite operating income growth of 17%
 - Similar leverage exists in the Australian business

Funding in place to support growth



- Significant funding facilities in place which are sufficient to meet volume expectations in 2013 and 2014
 - Potential to reduce the size of the Australian facilities in H213 to reduce carrying costs
- Meaningful opportunity to improve the capital efficiency of the Australian facilities
 - Recent annual review successfully provided a reduction to both the subordination rate for *Fido* (by 6%) and cost of funds
 - Medium term opportunity remains significant given low *Fido* loss rates
- UK funding facility renewed and extended in June
 - Higher facility limit of £60m is expected to be sufficient for existing products until at least 2015
- Corporate facility of \$5.0m has been extended and remains unutilised

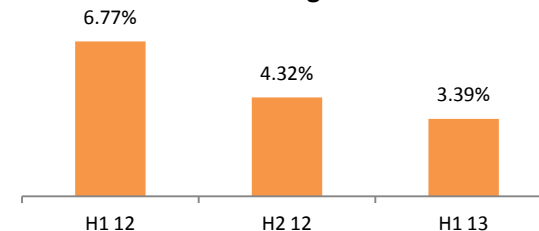


Asset quality: further improvements

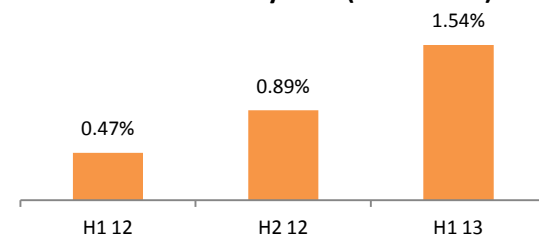


- Credit performance continues to improve – over the last two years the level of arrears has reduced by over 40%
 - Returns from investments in people and processes made since H211
- As *Fido* volumes build the asset quality continues to be very promising
 - *Fido* charge-off rate after 18 months of operation is 45 basis points
 - *Fido* arrears are c70% lower than the consumer rental proposition
- Significant opportunity for earnings growth and capital efficiency in the medium term as the loss rates decline
 - Opportunity evidenced by the lower subordination rate and cost of funds agreed in recent annual review
- UK loss performance continues to be stable

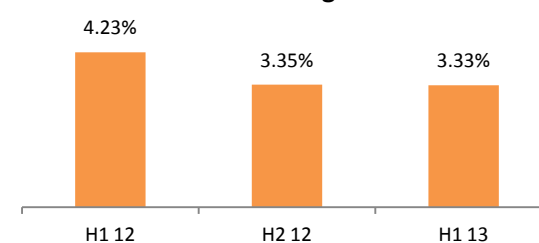
AU: Net Charge Off Rate



AU: Recovery Rate (annualised)



UK: Net Charge Off Rate



Mid-year review



Priorities for 2013:



- Acquisition of new *Fido* retailers
- *RentSmart* product review
- Expand online distribution



- Maintain momentum in Dixons
- Expand distribution and categories
- Diversify sources of funding

Expand B2B businesses

Operational efficiency

Resource management



Progress update:

- WIP Continues to be a key area of focus
- ✓ New product for tablets to launch in JB Hi-Fi in H213
- ✓ New retailer agreement with Kogan

- ✓ Sales volumes up 14% on H112
- ✓ New product sales (*ThinkSmart Business Leasing*) of \$1.1m
- WIP Discussions with new funders are on-going

- ✓ New product sales (*ThinkSmart Business Leasing*) of \$1.1m
- ✓ Large opportunity in development with major UK retailer

- ✓ Operating expenses down by \$1.8m (15%) from prior year

- WIP On-going deployment of scarce resources to significant growth opportunities in both territories

Significant medium term growth potential



Volume growth – UK

- Continued volume growth from Dixons, the UK's largest electronic retailer
- New product and partnership with a major UK retailer

Payment plan volume growth – Australia

- On track to build a valuable position in the established and fast-growing Australian payment plan market

Rental diversification – Australia

- Product diversification: all incremental to current run-rate
- Retailer diversification: all incremental to current run-rate

Scalable business model

- Investment in operational capability is largely complete
- Volume growth can be accommodated with little or no additional investment

Summary and guidance



- Consistent strategy and goals: to build a leading international financial services business which provides innovative products at point-of-sale in partnership with multi-channel retailers
- Foundations for sustainable growth were established in 2012 and good progress has been achieved in H113 across a number of key areas, including:
 - Extension of key retailer relationships, including Dixons and JB Hi-Fi
 - Further increases in UK volumes (by 23%) and profitability (by 35%) from the prior year
 - New product and partner launches agreed for H213 and which will help enhance rental sales in Australia
 - Reduction of 15% in operating expenses, including a 30% reduction in corporate costs
- Clear priorities continue to be the expansion of our products and customer base – with key areas of focus in the short term being (i) the acquisition of new *Fido* retailers, and (ii) the finalisation and launch of the proposed product in partnership with a major UK retailer
- Outlook: positive profit trajectory and volume growth expected to continue in each six month period through H213 and 2014