



Full Year Results 2012

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Highlights



- Financial results have turned the corner with a return to profit in H212
- Loss after tax for FY12 of \$1.4m, in line with guidance
- Strong results from the UK business with record levels of new business and a 26% growth in profit
- Transformational year for the Australian business with foundations for growth now in place
- Good progress on *Fido*: extended agreement with JB Hi-Fi marks a key milestone in the evolution of the product
- Australian rental product impacted by challenging consumer electronics sector in 2012
- Improved operational efficiency with enhanced asset quality and lower fixed costs following restructure
- Total cash assets of \$18.6m, with \$6.0m in available cash at 31 December 2012, and no corporate debt
- Outlook reaffirmed: significant double digit growth in new business volumes and for a return to full year profit in 2013

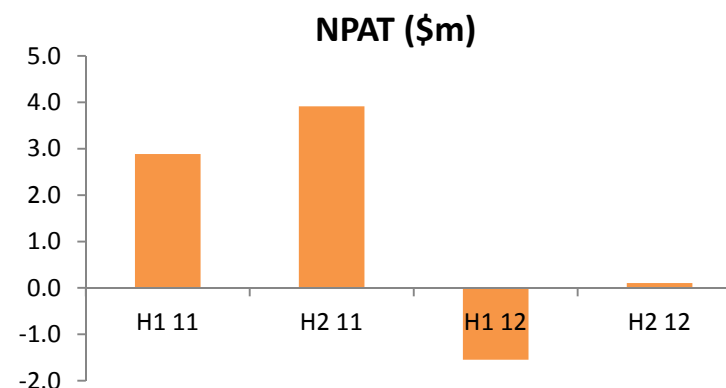


Financial Performance

Financial Performance



- NPAT loss of \$1.4m is consistent with guidance
- Strong performance from the UK business – profit up 26% from FY11
 - New business volumes up 58% with positive take-up of *Infinity*
- Group results adversely impacted in 2012 by the Australian business
 - Costs of building a more profitable and sustainable business
 - Finalisation of securitisation funding platform and move to lease accounting
 - Launch of *Fido* to diversify the product set and customer base
- Challenging environment for electronic retailers in Australia
- Financial results have turned the corner – return to profit in H212
 - Full year profit expected in 2013



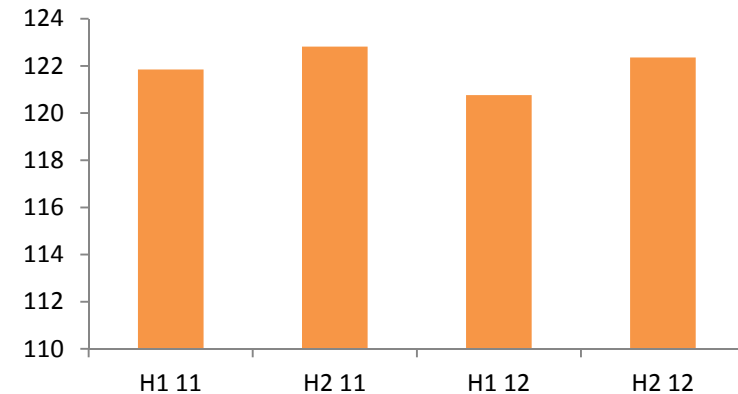
	FY 11	FY 12	%
Total Revenue	46.4m	39.7m	-14%
Net Profit After Tax	6.8m	-1.4m	-121%
EPS	5.2c	-0.9c	-117%

Assets Under Management



- Assets Under Management flat year-on-year at \$122m, with growth of 2% in H212
- New originations increased by 15% due mainly to record levels of new business in the UK (up 58% year-on-year)
- New originations in Australia down by 13% due to the challenging retail environment, with rental product decline of 29% offsetting new *Fido* business
- Change in product mix evident in the broader reach – more customers are contracting at lower transaction values
 - *Infinity* ATV of \$719 as 43% of originations (by value) are for tablet devices
 - Product deflation and some deep discounting of computing products impacted *RentSmart* ATV (down by 12% to \$1,413)

Assets Under Management (\$m)



	FY 11	FY 12	%
Closing Assets Under Mgmt ¹	122.8m	122.4m	0%
New Originations ²	42.6m	48.8m	15%
Active Customers	78.8k	103.6k	31%
Average Transaction Value ²	\$1,501	\$1,044	-30%

¹ Assets Under Management represent the total rental and loan receivables in UK and Australia

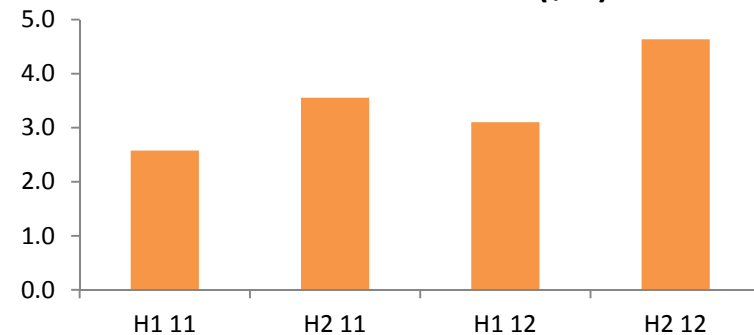
² 2011 restated to exclude originations from territories exited in 2011

Strong performance from the UK



- Strong growth across all key metrics
 - Levels of new originations up 58% on FY11
 - Profit contribution up 26% on FY11
 - Cash generation up 72% on FY11
- Growth driven by *Infinity* product (B2C) with positive trajectory through the year: 61% of *Infinity* 2012 volumes generated in H212
- Valuable and mutually beneficial partnership with Dixons, which continues to increase its market share in the UK
- Continuing trial of ThinkSmart Business Leasing product
- Operating costs flat year on year, despite growth in volumes
 - Benefits of scalable model: efficiencies have been invested in the consumer proposition and marketing to help drive further volume growth

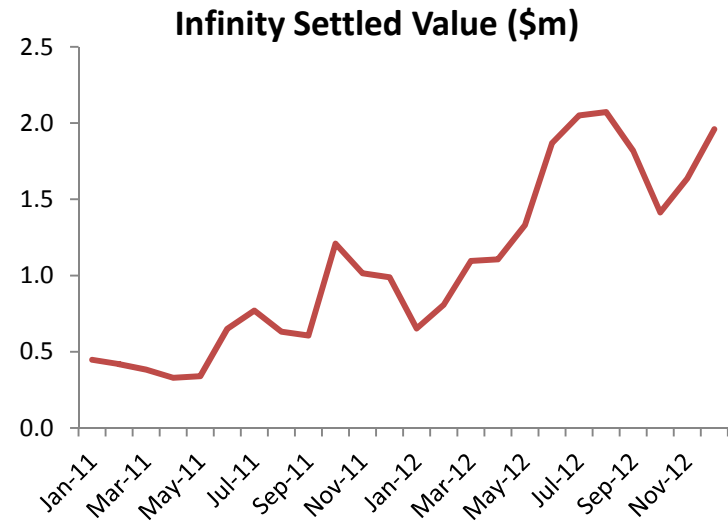
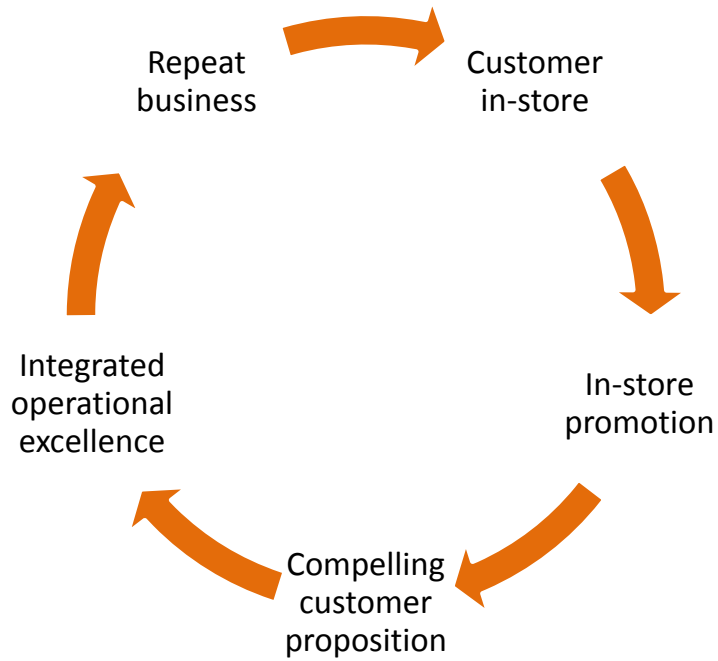
UK Profit Contribution (\$m)



	FY 11	FY 12	%
Segment Revenue	14.8m	18.9m	28%
Profit Contribution ¹	6.1m	7.7m	26%
Closing AUM	35.5m	46.8m	32%
New Originations	16.7m	26.4m	58%

¹. Segment contribution before allocation of corporate overheads

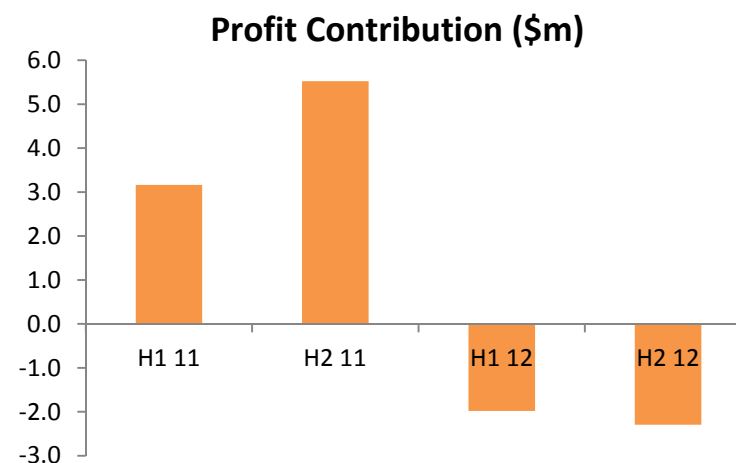
Growth from *Infinity* product



Challenging year for Australian business



- Difficult year of transformation has been exacerbated by a challenging trading environment
- Two key strategic developments finalised during 2012 – (i) move to securitisation funding model and the implementation of lease accounting, and (ii) launch of payment plan product, *Fido*
- Value of new rental originations down by 29% in FY12
- *Fido* contributed \$3.0m of new originations in the last four months of 2012 – and \$1.2m in January 2013
- Financial result includes the cost of establishing and launching *Fido*
- Restructure completed in November which aligned the cost base to new business volumes



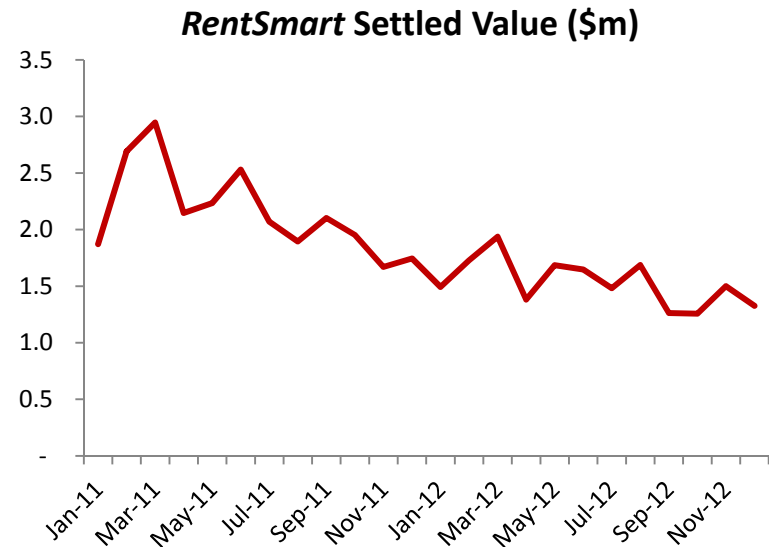
	FY 11	FY 12	%
Segment Revenue	30.1m	20.6m	-32%
Profit Contribution ¹	8.7m	-4.3m	-149%
Closing AUM	87.3m	75.6m	-13%
New Originations	25.9m	22.4m	-14%

¹. Segment contribution before allocation of corporate overheads

RentSmart in 2012



- Difficult trading conditions have impacted *RentSmart* sales in 2012:
 - Product: lower priced computing products and higher sales of tablets
 - Retailer: significant disruption during 2012, including the sale of Dick Smith, leading to deeper discounting
- No change to the attractive margins from the rental product
- End of term inertia income remains a valuable component of the rental product economics



Balance sheet



- Balance sheet reflects the transition to securitisation in Australia
 - Lease receivables of \$62.4m in respect of rental products
 - Cash invested in funding arrangements of \$12.6m

- No corporate borrowings – fully repaid in H212
 - Restructured securitisation programme in H212 to reduce subordination with the proceeds used to repay corporate borrowings
 - Available cash at the end of December of \$6.0m
 - Undrawn corporate facilities of \$5.8m

- Opportunity to improve the capital efficiency of our funding platforms
 - Improving asset quality and loss performance is expected to lead to lower levels of subordination

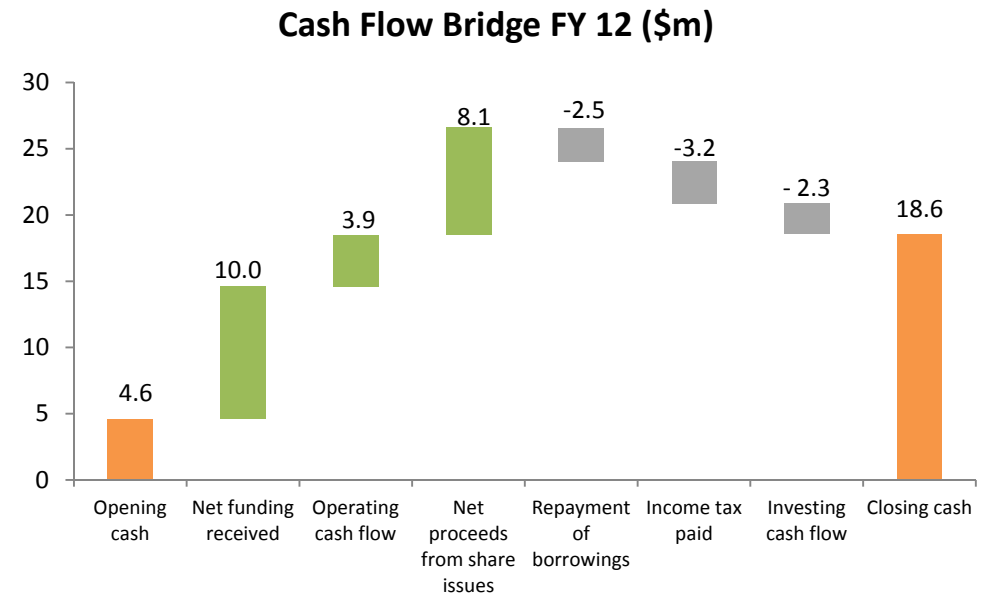
- Equity raising completed in March 2012 raising \$8.1m (net)

Consolidated Balance Sheet (\$000s)	31-Dec-11	31-Dec-12	Change %
Cash and cash equivalents	4,610	18,568	303%
Trade and other receivables	9,930	2,803	-72%
Lease receivables	66,425	62,414	-6%
Goodwill and intangibles	14,228	17,707	24%
Other assets	12,988	13,453	4%
Total Assets	108,181	114,945	
Trade and other payables	6,903	6,641	-4%
Borrowings	2,427	-	-100%
Other interest bearing liabilities	53,722	54,363	1%
Other liabilities	4,863	5,920	22%
Total Liabilities	67,915	66,924	
Total Equity	40,266	48,021	

Cash Flow



- Closing cash of \$18.6m includes investments in funding arrangements of \$12.6m and available cash of \$6.0m
- Operating cash generation of \$3.9m
- Significant investment during the period in sales and marketing to support new product launches
- Investment in infrastructure continues with \$2.3m invested in the establishment of new funding facilities and the development of online capability
- No dividend declared in respect on FY12





Well Placed for Growth

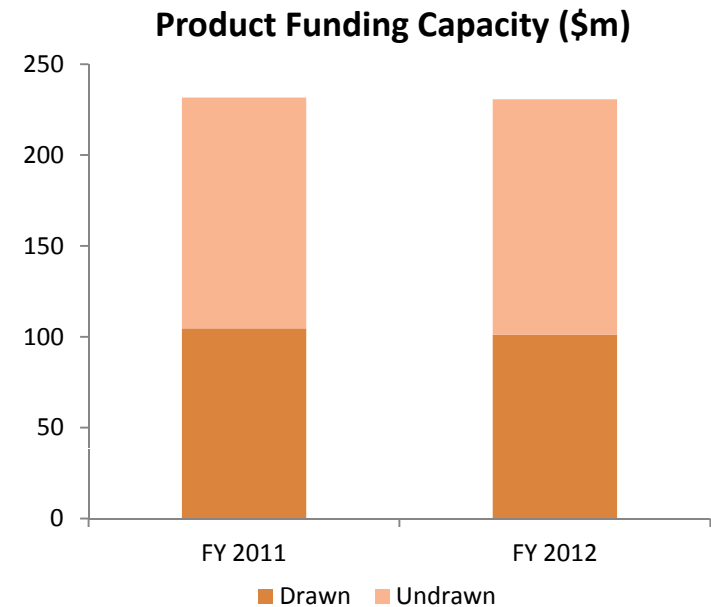
Building long term value



Foundations in place: Funding



- Significant funding facilities in place meaning that funding is sufficient to meet volume expectations in 2013
- Terms likely to improve as lower losses lead to lower capital requirements
- Existing agreements with multiple funders provide the flexibility to add new products into existing facilities



Foundations in place: Positive launch of *Fido*

- Value of new *Fido* business: \$3.0m in last four months of 2012
 - Funded value of \$1.2m in January 2013
 - Attractive return on investment

- Encouraging early performance across a range of important metrics
 - Broad and expanding range of categories
 - Good loss experience
 - High repeat business potential

- Successful January promotion in JB Hi-Fi indicative of the positive feedback received from both retailers and customers



Fido: Indicative Return on Investment

	\$
Funded value	2,000
Average term	18 months
Subordination from ThinkSmart	411
Gross contribution¹	171
Return on Investment	42%

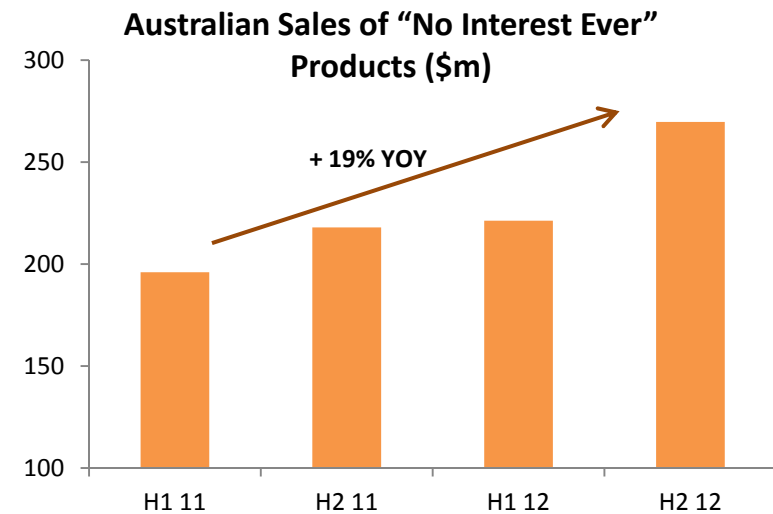
¹. Contribution excludes overhead costs and indirect marketing costs

Fido – prospects are transformational

- High growth sector of consumer finance
 - Only one equivalent “no interest ever” product in Australia
 - Highly attractive to both retailers and customers
- Retailer acquisition will be the key source of *Fido* growth
 - Multiple sectors targeted for expansion in 2013
- Steady growth in *Fido* volumes expected
 - In 2013, first full year of trading, *Fido* is expected to generate higher origination values than *RentSmart*
 - Positive profit contribution in 2013 due to low fixed costs and highly scalable model



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RentSmart in 2013

- Success of *Infinity* in the UK illustrates the potential of rental products when product, retailer and market forces combine
- Continuing relevance to retailers evidenced by the extension of the operating agreement with JB Hi-Fi to late 2015
- Strategic product review is underway and is designed to increase the appeal of *RentSmart* product and build volumes
 - Opportunities to increase the volume of business transacted online and to drive more repeat business
- Outlook is for *RentSmart* volumes to be flat year-on-year



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RENTSMART

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New product every 2 years
and receive up to 25% cashback.

Peace of mind
Loss, accidental damage & theft cover.
Loaner products included. 

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Get approved now
and spread your costs.

Foundations in place: Distribution network

- Managing retailer relationships for mutual success is a core strength of the business
- JB Hi-Fi deal renewed and now expires in second half of 2015
 - Operating agreement extended to include both *RentSmart* and *Fido*
- Retailer acquisition will be the key source of *Fido* growth in 2013
 - Maximising business levels from existing retail partners
 - Acquiring new retailers from existing sectors
 - Acquiring new retailers in new sectors



Dixons case study

- Exclusive arrangement with Dixons, the largest electronic retailer in the UK:
 - \$6 billion annual group sales
 - Over 500 stores in UK and Ireland
- Long-term and established partnership which runs to 2015
 - Original contract has already been renewed three times
- Successful relationship with aligned goals – Dixons focussed on building its value added services business
- Strong results in 2012 with *Infinity* providing year-on-year growth of 129%



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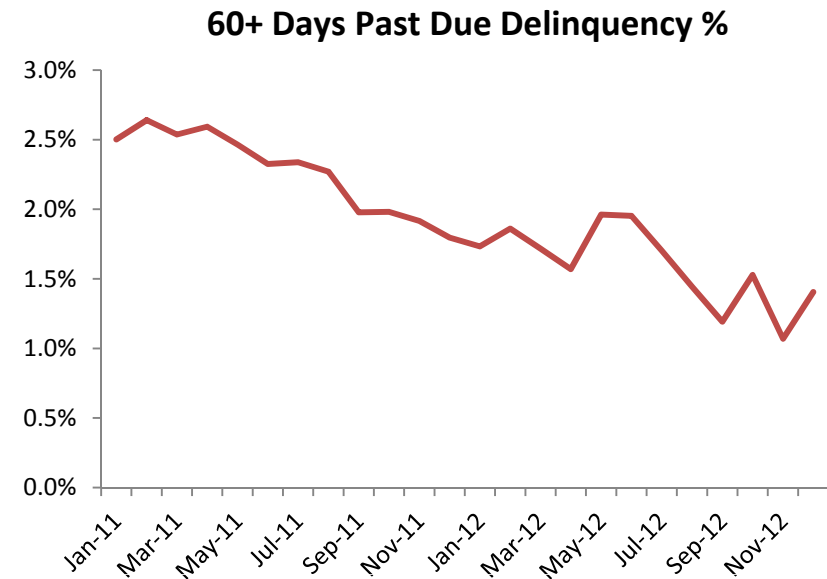
KNOWHOW



Foundations in place: Improving asset quality



- Credit performance continues to improve – over the last two years the level of arrears has reduced by over 40%
 - Positive early results from *Fido* portfolio with homeowners making up the majority of customers
- Results include the benefits of the on-going investment programme to enhance in-house underwriting capability
- Positive trend expected to continue for at least a further 12 months as the benefits of the investment fully materialise and positive credit scoring is implemented
- Significant benefits from improving loss rates – in profitability and future capital efficiency



Priorities for 2013



- Acquisition of new *Fido* retailers
- *RentSmart* product review
- Expand online distribution



- Maintain momentum in Dixons
- Expand distribution and categories
- Diversify sources of funding

Expand B2B businesses

Operational efficiency

Resource management

Significant medium term growth potential



Lease accounting

- 2013 financial results will include income from business written in 2012 and 2013

Volume growth – Australia

- On track to build a valuable position in the established and fast-growing Australian payment plan market

Volume growth - UK

- Maintain the existing growth momentum – 2013 expected to provide further growth in sales volumes and profit contribution

Scalable business model

- Investment in operational capability largely complete
- New products can be launched with a small fixed investment

Summary and guidance for 2013



- Goals are unchanged: to build a leading international financial services business which provides innovative products at point-of-sale in partnership with multi-channel retailers
- 2012 was a difficult but transformational year; the foundations for sustainable growth have been established and the business returned to profit in H212
- Clear set of business priorities: to diversify and expand our products and customer base
- Strong momentum set to continue in the UK with continued growth in 2013 in both sales volume and profit
- Promising launch of *Fido*; increasing the number of distribution partners is an important priority for 2013
- Outlook is for significant double digit growth in new business volumes and for a return to full year profit in 2013. Profits expected to be weighted to H213 due to the steady build up of volumes and the seasonality of the business